The Residential Assistance for Families in Transition Program (RAFT) is designed to allow eligible households to receive a maximum of $4,000/year in flexible funds to help avoid or exit homelessness. Typical uses for RAFT include funds for rent, mortgage, or utility arrears, first and last months’ rent, startup costs, moving expenses, related household expenses, and/or employment-related transportation costs. RAFT provides short-term financial assistance to households with incomes at or below 50% of area median income (AMI). At least 50% the funds are dedicated to households with incomes below 30% AMI. RAFT is a program of the Department of Housing and Community Development (DHCD) and is administered by 11 regional agencies across the Commonwealth.

RESIDENTIAL ASSISTANCE FOR FAMILIES IN TRANSITION (RAFT) PROGRAM AND COVID-19 STATE OF EMERGENCY

The state now has a new special $5 million fund within RAFT to serve households facing a COVID-19-related housing crisis due to a loss of wages or increase in expenses (e.g. medical expenses).

There may be additional funding and expanded eligibility in the coming weeks and months.
Adams | Lanesborough | Richmond
Alford | Lee | Sandisfield
Becket | Lenox | Savoy
Cheshire | Monterey | Sheffield
Clarksburg | Mount Washington | Stockbridge
Dalton | New Ashford | Tyringham
Egremont | New Marlborough | Washington
Florida | North Adams | West Stockbridge
Great Barrington | Otis | Williamstown
Hancock | Peru | Windsor
Hinsdale | Pittsfield

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**BERKSHIRE HOUSING DEVELOPMENT CORPORATION & HOUSING SERVICES**
1 Fenn Street, Pittsfield, MA 01201 | Phone 413-499-1630 / Fax 413-455-7633

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**OFFICE SPACE IS CLOSED TO THE PUBLIC.**

Staff will continue to work with households through telephone, email and fax. Households can leave a message at 413-499-1630 x100 from 8:00-4:30, which will be checked periodically throughout each weekday. Housing Consumer Education Assessment form can be filled out online:


Housing Counseling services are available but walk-ins are cancelled.
Email hc@cmhaonline.org or call 508-791-7265 ext 172 for housing counseling.

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**CENTRAL MASSACHUSETTS HOUSING ALLIANCE**
6 Institute Road, Worcester, MA 01609 | Phone 508-752-5519

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**COMMUNITY TEAMWORK, INC.**
155 Merrimack Street, Lowell, MA 01852 | Phone 978-459-0551/800-698-0551 / Fax 978-453-9128

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Amesbury | Merrimac
Andover | Methuen
Billerica | Newburyport
Chelmsford | North Andover
Dracut | Salisbury
Dunstable | Tewksbury
Groveland | Tyngsborough
Haverhill | Westford
Lawrence | West Newbury
Lowell

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**OFFICE IS CLOSED TO WALK-INS,** and all individual meetings, workshops and trainings are cancelled.

Resource Center and HCEC staff are available by phone/email. In extreme circumstances, they may meet with clients on appointment-only basis.

Resource Center and HCEC phone 978-654-5607 and email CovidResponseCTI@commteam.org (Emergency COVID phone line and email will be monitored 8:30-5:00 every weekday.)
FRANKLIN COUNTY HOUSING AND REDEVELOPMENT AUTHORITY
241 Millers Falls Road, Turner Falls, MA 01376 | Phone 413-863-9781 / Fax 413-863-9289

OFFICE SPACE IS CLOSED TO THE PUBLIC.
Staff are available by telephone and email.
HCEC form can be filled out online:
https://www.fcrhra.org/hcec-intake-form

HUOISING ASSISTANCE CORPORATION
460 West Main Street, Hyannis, MA 02601 | Phone 508-771-5400 / Fax 508-775-7434

NO WALK-IN HOURS. All services by phone or online until April 30 or until receive other guidance from CDC/state.
For help with housing call 508-771-5400 or email hac@haconcapecod.org

NEIGHBORWORKS HOUSING SOLUTIONS
169 Summer Street, Kingston, MA 02364 | Phone 781-422-4200 / Fax 781-585-7483

ALL OFFICES ARE TEMPORARILY SUSPENDING PUBLIC OFFICE HOURS.
All programs are accessible via mail 169 Summer St, Kingston, MA 02364, phone 781-422-4200, 781-422-4204, fax 781-585-7483 and email HCEC@NHSMass.org
LYNN HOUSING AND NEIGHBORHOOD DEVELOPMENT
39 Curwin Terrace, Lynn, MA 01905 | Phone 339-883-2342

Beverly  Lynn  Peabody
Boxford  Lynnfield  Rockport
Danvers  Magnolia  Rowley
Essex  Manchester  Salem
Georgetown  Marblehead  Saugus
Gloucester  Middleton  Swampscott
Hamilton  Nahant  Topsfield
Ipswich  Newbury

OFFICE IS CLOSED TO IN PERSON CLIENTS.
RAFT pre-applications can be filled out online
Staff available via phone 339-883-2342 or via email fsc@lhand.org

METRO BOSTON HOUSING
1411 Tremont Street, Boston, MA 02120
Phone 617-859-0400/800-272-0900 (MA only) / Fax 617-532-7559

Arlington  Lexington  Somerville
Bedford  Malden  Stoneham
Belmont  Medford  Wakefield
Boston  Melrose  Waltham
Braintree  Milton  Watertown
Brookline  Newton  Wilmington
Burlington  North Reading  Winchester
Cambridge  Quincy  Winthrop
Chelsea  Reading  Woburn
Everett  Revere

OFFICE IS CLOSED AT LEAST THROUGH MARCH 30.
General voicemail boxes are offline. For information about supportive services or housing advice financial assistance through RAFT, please contact the Housing Hub ResourceLine@MetroHousingBoston.org,
RAFT pre-applications can still be submitted online at https://www.waitlistcheck.com/MA2977-1914 but further processing will be delayed until the office reopens.

RCAP SOLUTIONS, INC.
191 May Street, Worcester, MA 01602
Phone 978-630-6600/800-488-1969 / Fax 978-630-2751

Ashburnham  Dudley  Lunenburg  Sutton
Ashby  East Brookfield  Mendon  Templeton
Athol  Fitchburg  Milford  Townsend
Auburn  Franklin  Millbury  Upton
Ayer  Gardner  Phillipston  Uxbridge
Barre  Grafton  Princeton  Warren
Bellingham  Groton  Royalston  Webster
Berlin  Hardwick  Rutland  West Boylston
Blackstone  Harvard  Shirley  West Brookfield
Bolton  Holden  Shrewsbury  Westborough
Boylston  Hopedale  Southbridge  Westminster
Brookfield  Hubbardston  Spencer  Winchendon
Charlton  Lancaster  Sterling
Clinton  Leicester
Douglas  Leominster
OFFICE IS CLOSED UNTIL APRIL 8.
RAFT and other funding assessments will be initiated over the phone. Call 413-233-1600 and staff will coordinate to complete the process.

OFFICES ARE CLOSED AND SCHEDULED TO RE-OPEN MARCH 30.
Staff available by phone/email. HCEC can be reached at 508-872-4853 x2171.

FOR MORE INFORMATION PLEASE VISIT https://www.masshousinginfo.org/covid-19-coronavirus-response